

Surveys

Last year in response to comments from Councillor Tutt we sent out surveys to all our members on local Transport issues and on Pavement problems.

We have now had these back in and have collated your responses.

Whilst they are of course only a representation of our member's thoughts and not necessarily a picture of the whole of Eastbourne, nevertheless they give a good guide on the various problems.

Below you will see the results which are being passed to Councillor Tutt and to the two ESSA committees who discuss these issues with the County Council. We will let you know what response we get.

Transport Survey

1. 17% of our members responded as follows:
2. 78% of responders either were very satisfied or fairly satisfied with the bus service
3. 83% of responders use the bus service either every day or once or twice a week
4. The principal reason for using the bus service is to go shopping
5. 63% of responders are able to get to where they want to on the bus service
6. Most of the responders were unaware of any voluntary car scheme providing transport to medical appointments.
7. 58% would not be prepared to pay for a pre-booked door to door shopping service

Some of the reasons given by responders as to why the bus service is criticised are:

- "should be minimum of half hourly service "
- "more punctual"
- "should be clearer and helpful timetables at bus stops especially for visually impaired and elderly users"
- "later running times"
- "more seating at bus stops"
- "more buses when students are visiting"

Pavements Survey

6% of our members responded

1. Bulk of falls caused by defective pavements and areas of alleged poor paving are mainly in the Meads and Old Town areas of Eastbourne.
2. Although most of those who had suffered falls had made a good recovery several members continued to suffer physical pain from their experience
3. Several members commented that pavements made from brick become slippery from rain, frost and snow and pavements properly asphalted are safer.

Others mentioned that tree roots and overhanging hedges create problems.

One stated that "It can be a real deterrent to going out" and another "have lost all confidence in walking"

A map showing the areas of the Town most affected has also been prepared.