

ESSA Health and Community Care Theme Group and Director of Adult Social Care Liaison meeting

What to expect

CSCI have 'key lines of enquiry' which structure their interviews. They will have a set of questions (which won't be shared in advance) which they will want to ask the group. They are interested in what your experience is locally of working with Adult Social Care. They might ask about working with the broader council as a whole too.

Inspection Themes

People Are Safeguarded
Adults who are vulnerable are safeguarded against abuse.
People Have Access to Preventative Services (Older People)
<ul style="list-style-type: none">• The independence of all people who use services and carers is promoted consistently within all services. Well targeted initiatives in a wide range of areas• meet people's care needs (appropriate to culture, religion, sexual orientation, gender and age)• minimise the impact of any disabilities• enable people to live their lives in the way they choose
Leadership & Commissioning
<p>The council makes sure that all people who use services, carers groups and staff groups relevant to the selected themes are integral to the commissioning process through consultation, design and evaluation of service provision.</p> <p>There is evidence that the council has information about costs in relation to quality and these are used in strategic and service planning and in commissioning to improve the economy, efficiency and effectiveness of the selected themes.</p>

Discussion points

- Scenario to consider: How would you advise a friend or relative to access Adult Social Care information / advice / services because they needed support or were a victim of abuse?
- What does 'prevention' mean to you?
- What work have you / the forums been involved in over the last 12 months (PoPP, Housing Strategies, Times of Our Lives strategy, Extra Care housing developments might be some areas you are familiar with).
- How well does Adult Social Care keep you informed of developments?
- What developments have you seen over the last 12 to 18 months and what are our future challenges?